

MaxConnect - Pegasus Opera Suite

Connecting your Pegasus Opera software and Maxoptra, unlocks seamless integration between two core business systems providing that final chapter for clean data flow and the ability to remove importing, exporting and double entry of data.



Taking the step to introduce the power of the Maxoptra platform into your business means you have a clear focus on providing efficient management of your fleet, the delivery routes and the customer experience all which are key elements of business success.

MaxConnect provides synchronised systems that allow orders to flow from the input of the order, through to your warehouse and out to pick and pack, keeping Maxoptra informed of what orders are coming and preparing for vehicle loading, 'as it happens'. There is a continuous re-evaluation right up to the point of loading to the route optimisation software, so nothing is missed.

Once the order is delivered, bringing the information back from the handheld into your Pegasus Opera system to update the order with the critical information to be kept on file in the event that a POD (Proof of Delivery) request is made. Should a partial delivery or rejected delivery occur the system will automatically raise Sales Orders Returns when needed.

Once the order has been added to Pegasus Opera it will be passed to Maxoptra for processing. All delivery information is taken from the delivery account number for the address including opening hours to ensure you have effective route optimisation. All orders can be shared until the file is marked as locked/ completed at a cut off time to suit your business needs. A final check can also be scheduled to make sure any later order items that can be delivered, will be.

Any order will appear in Maxoptra, but not scheduled. Allowing the logistics team to be aware of orders coming through but not yet processed.



Drop windows start and end times are created in Pegasus Opera for each delivery address to get the most effective delivery methods. With all delivery notes available in both systems as they happen. POD will be stored in both systems with the time, date, driver name, vehicle, signature, location (latitude and longitude) along with exactly what has been delivered at live level (subject to Maxoptra version). All required information from Maxoptra will be available in Pegasus Opera including the ability to see at a glance if the delivery has been made in full, partial or failed. Using the built in Batch Processing facility in Pegasus Opera we can ensure that at the end of the day all PODs are pushed back into Pegasus Opera and progress to Order Invoicing.

With the addition of the customer web portal this will allow the customer to review their orders seeing what has been delivered, part delivered or even the failed, time of delivery and person signing the delivery. You can even have reports delivered automatically at a time to suit you. (Additional module from eSuite)

With the touch of a button you can remove an item from Maxoptra. For example if another method of delivery is added then both systems will be automatically updated. In the same way, if an order is cancelled or if the shipping date changes, only one system will need to be updates for it to reflect in both solutions, even up until the last moment. This feature will will improve speed and order awareness to all users, including any users who have a team licence.

MaxConnect offers a host of definable options; including the ability to build additional fields into the system to help you collect vital information, helping you to save time and money through full process management.

All lines on Maxoptra will be made available in the Pegasus Opera System Pure synchronization.

Key MaxConnect Features:

- Out of the box integration
- Configurable trigger points
- Intelligent Shipping methods
- Order Cut Off Definition
- Order Cut Off Override
- Internal Email Updates
- POD Update
- Live Level Information (subject to version of Maxoptra)
- Automated Sales Returns for partial or full orders
- Partial Deliveries
- Failed Deliveries
- Auto Invoice Triggers
- Warehouse Picking Integration Options
- Third Party Courier Integration Options
- Customer Portal Options
- Further development options

MaxConnect Setup

Our setup consists of the following package:

- Scoping and documentation of process requirements matched with software functions (On Site)
- Set up following the agreed process following scoping (Remote)
- Day Training on Site (On Site)

Setup from: £2,500

Our product pricing includes full SynergyCare and Product Assurance giving help and advice day to day, product upgrades and changes in line with Microsoft product releases, product upgrades and changes in line with Maxoptra continual development.

MaxConnect Pricing:
Pegasus Opera
From £350 per month

Minimum 12 Months Software Contract. All Prices excluding VAT at the current rate